

CITY OF ABERDEEN PUBLIC UTILITIES

SERVICE PRACTICE STANDARDS

SCHEDULE OF RULES, REGULATIONS, FEE'S & CHARGES FOR UTILITY SERVICE

Operations, Collections, & Billing office..... Tel. 662-369-4731, Fax 662-369-2069

- 1. APPLICATION FOR SERVICE:** *Each prospective customer desiring service will be required to complete and sign an Aberdeen Public Utilities standard form of application for service or contact before service is supplied. Prospective customers are required to provide two (2) forms of identifications including: at least one (1) picture identification and a copy of lease agreement, rent receipt or deed. In the event that more than one person signed a housing lease agreement, valid I.D's must be presented on all persons whose name is listed on the lease to secure utility services.*

Acceptable forms of I.D. are social security card, drivers' license, voter registration card, passport, green card, Federal ITIN Card or other State issued I.D.

Applicants with an old debt with Aberdeen Public Utilities will be required to pay all old debt in full prior to receiving utilities at a new service address.

- The applicant must agree to pay for service as measured by the City's meter according to applicable rates. Rate charges and fees are made available to all customers via Aberdeen Public Utilities web-site @ www.cityofaberdeenms.com and at the Aberdeen Public Utilities office located at 612 West Commerce St. Legal notice is given to all customer via Monroe Daily Journal of any rate change initiated by Aberdeen Public Utilities.

The applicant agrees to permit authorized agents of the City free access to the premises of the consumer for the purpose of inspecting, reading, repairing or removing property of the city.

The Aberdeen Public Utilities shall have the right, but shall not be obligated, to inspect any installation before water and electric service is introduced, or at any time thereafter and reserves the right to reject any wiring or appliance not in accordance with City's standards. The inspection or failure to inspect or reject shall not be regarded as an insurance against defects in installations, wiring or appliances, or from violation of the City's rules and regulations or from accidents which may occur upon consumer's premises.

The applicant agrees that this application is subject to the City's Rules and Regulations, a copy of which is open for inspection at the offices of the City, and that these Rules and Regulations are a part of this agreement. In the case of default of payment, applicant agrees to pay any legal interest due, together with any collection agency costs and reasonable attorney fees incurred to effort collection on this account and any subsequent location.

2. DEPOSIT: Each customer is required to pay a meter deposit for each service. Upon termination of service, deposits are applied to customer's accounts unpaid bills of customer, and if any balance remains after such application is made, the balance shall be refunded to customer.

The residential deposit for homeowner and rental is (\$250.00) Two Hundred and Fifty Dollars for electric and (\$50.00) fifty dollars for water. The residential deposit will not exceed two times highest monthly bill for the residential rate class. For general power customer (commercial & Industrial) will be (12) twelve months average bill, then double for electric and water. Commercial & Industrial customers will have the option of paying a cash deposit, posting a Utility Security Bond, Letter of Credit from local bank, or filing a Certificate of Deposit with Aberdeen Public Utilities. All Certificates of Deposit must have the business name and Aberdeen Public Utilities on the face of the Certificate. Aberdeen Public Utilities will be the custodian of all Utility Security Bonds, letters of credit, and Certificate of Deposits. Deposits for new customers without any prior usage will be based on estimated load data or like sized businesses till usage is established.

After the deposit is paid in full, interest will accrue annually on a deposit held longer than twelve months at the passbook interest rate earned by Aberdeen Public Utilities. The deposit balance plus any accrued interest will be credited to the customer's unpaid bills upon termination of utility service or upon return of the deposit to the customer. The deposit balance and accrued interest is subject to review by all customers of Aberdeen Public Utilities upon request.

- 3. POINT OF DELIVERY:** The point of delivery for electricity is the point, as designated by Aberdeen Public Utilities on the customer's premises where current is to be delivered to building or premises. All wiring and equipment beyond this point of delivery shall be maintained by the customer. The point of delivery for water service shall be the customer side of the water meter. The point of service delivery for sewer shall be the sewer tap on the city sewer main.
- 4. CUSTOMER'S WIRING STANDARD:** All of the customer's wiring must conform to municipal requirements and accepted modern standards, including the requirements of the National Electrical Safety Code, the National Electric Code, and the City Electric Code.
- 5. INSPECTIONS:** The Aberdeen Public Utilities shall have the right, but shall not be obligated, to inspect any installation before electricity is introduced, or at any later time, and reserves the right to reject any wiring of appliances not in accordance with the Aberdeen Public Utilities standards, but such inspection or failure to inspect or reject shall not render the City of Aberdeen liable or responsible for any loss or damage resulting from defects in the installation, wiring, or appliances, or from violation of Aberdeen Public Utilities rules, or from accidents which may occur upon customer's premises.
- 6. UNDERGROUND SERVICE LINES:** Customers desiring underground service lines from Aberdeen Public Utilities overhead power service system must bear the expense thereof. Specification and terms for such constructions will be furnished by Aberdeen Public Utilities.
- 7. CUSTOMER'S RESPONSIBILITY FOR ABERDEEN PUBLIC UTILITIES PROPERTY:** All meters, service connections and other equipment furnished by Aberdeen Public Utilities shall be, and remain,

the property of Aberdeen Public Utilities on its premises. In the event of loss or damage to Aberdeen Public Utilities property, arising from neglect of customer to care for the same, the cost of necessary repairs or replacements shall be paid by customer.

- 8. RIGHT TO ACCESS:** The Aberdeen Public Utilities identified employee shall have access to customer's premises at all reasonable times for the purpose of reading meters, testing, repairing, removing or exchanging any or all equipment belonging to Aberdeen Public Utilities.
- 9. BILLING:** Utility bills will be rendered monthly and shall be paid within fifteen (15) days from the date of bill. Collection Office located at 612 West Commerce St, Aberdeen, Mississippi. Failure to receive a bill will not release Customer from payment obligation. If the bill not paid on time, the Aberdeen Public Utilities may at any time thereafter discontinue service. Bills paid on or before the final date of payment shall be payable at the net rates, which is the gross less late penalty but thereafter the gross rates shall apply, as provided in Schedule OF RATES AND CHARGES. Bill that are paid after the "Discount Date" on the billing statement provided shall be subject to an additional charge of 5%. Aberdeen Public Utilities will post all payment made the same day payments are received. All payments made after the due date on the bill will be accessed a 5 % penalty. Non-residential customers are charged 5% on the first \$250 and 1% on the remaining balance. Should the final date for payment of the bill fall on a weekend or holiday , the next business day following the final date will be held as a day for grace for delivery of payment.

Customer will be provided monthly totals for electric and water consumption. Each monthly billing statement will provide customers with historical consumption comparisons to the prior month as well as the prior twelve (12) months.

- 10. LATE NOTICE:** A late notice will be prepared on all Aberdeen Public Utilities service accounts that have not been paid by the due date on the bill. This notice will notify the customer of their disconnection date.
- 11. DISCONNECTION FOR NON-PAYMENT:** The disconnection date on all accounts shall be fifteen (15) days. A late notice mailed to all customers with unpaid balances will notify customers of their disconnections date. A Forty five dollar (45.00) services charge will be accessed to all accounts disconnected for non-payment. On all accounts requiring a lineman & bucket truck to disconnect, a Seventy Five Dollar (75.00) service charge will be assessed.
- 12. DISCONTINUANCE OF UTILITY SERVICE:** Customers who desire to discontinue utility service are required to sign a disconnect form stating the date they desire the service to be discontinued and must give at least one (1) day notice to that effect. Customer are required to sign a service order or provide written notice by fax number 662-369-2069. Aberdeen Public Utilities will not process a service order of any kind over the telephone. If customer provides written notice by fax, customer state a forwarding address so Aberdeen Public Utilities mail final bill or return deposit.

13. TERMINATION OF SERVICE: Aberdeen Public Utilities may discontinue electrical or water service for violation of any Schedules or Rules and Regulations or of the Schedule or Rates and charges. Aberdeen Public Utilities also may discontinue service to the Customer for theft of services or the appearance of thief devices on the customer's premise, for safety or to be compliant with any State of Mississippi or Aberdeen Public Utilities regulations that require disconnection for safety reasons. Any and all electrical and water service will be discontinued to customer with past due accounts except as provided in this rule. Payment in full (including late fee charges or service charges) will be required before service is restored. An Additional deposit amount may also be required. The termination of service by Aberdeen Public Utilities for any reason stated in this rule does not release the customer from the obligation for any amount due to Aberdeen Public Utilities, including the payment of minimum bills as specified in contracts.

If payment is not received by the due date, Aberdeen Public Utilities may discontinue service 15 days after the due date on customers after providing a late notice by mail informing the customer of the electric service or water service disconnection and the available rights and remedies to dispute the bill with Aberdeen Public Utilities, including the address, 612 West Commerce St. Aberdeen, Mississippi 39730, and the Customer Service telephone number 662-369-4731. No further notice will be provided before electrical or water service is disconnected.

Aberdeen Public Utilities evaluates weather conditions daily at www.weathertap.com for the Aberdeen service area, in the event the forecasted temperature is expected to exceed 100 degrees Fahrenheit (F) with a heat index greater than 110 degrees, or is expected to be below 30 degree (F) on that day, Aberdeen Public Utilities will postpone the disconnection of service of residential customer's schedules for such disconnection due to non-payment. Where disconnection is postponed due to an extreme weather condition, the postponement will not extend beyond the extreme weather condition.

Upon Aberdeen Public Utilities approval of the "Request for Medical Waiver" form, disconnection of service will be postponed for 30 days from the original due date to allow customer time to make payment or alternative shelter arrangements. The "Request for Medical Waiver" form must be completed by a medical doctor or nurse practitioner licensed to practice in the State of Mississippi, certifying the disconnection of electric service would create a life threatening medical situation for the customer or other permanent resident of customer's household. It is the responsibility of the customer to ensure that the form has been approved by Aberdeen Public Utilities. A life threatening medical condition does not relieve a customer of the obligation to pay for electric service, including any late fees or service charges incurred or other applicable charges. Aberdeen Public Utilities will only grant this postponement for termination 2 times in a twelve month period. If full payment of the past due amount, including all late fees and service charges is not received by the end of the 30 days postponement period, utilities service will be disconnected without further notice. Listed below is the "Request for Medical Waiver Form" customer must file for a 30 day postponement to terminate service.

REQUEST FOR MEDICAL WAIVER

ABERDEEN PUBLIC UTILITIES

Aberdeen Public Utilities allows for **postponement of shut off or temporary service restoration** for a medical emergency of not more than 30 days if the customer or a member of the customer's household has a certified medical emergency. A medical emergency exists if the customer/household member has a condition that will be aggravated by the lack of electrical service. A medical emergency is defined and certified by a Physician or Nurse Practitioner. Extensions for further period of not more than 30 days are granted only if the customer provides additional physician or public health official certification. Aberdeen Public Utilities will only grant this postponement for termination 2 times in a twelve (12) month period.

CUSTOMER CERTIFICATION: (TO BE COMPLETED BY CUSTOMER)

Customer Name: _____ Account No: _____

Customer Address: _____

City, ST, Zip _____

Home Phone: _____ Business Phone _____

Household member(s) with Medical Emergency _____

Relationship to Customer: _____

NOTE: THIS STATEMENT DOES NOT IN ANY WAY REMOVE THE OBLIGATION TO PAY FOR SERVICES RECEIVED OR TO BE RECEIVED FROM ABERDEEN PUBLIC UTILITIES.

RELEASE: (to be completed by Resident requiring life-sustaining equipment or his/her legal guardian)

I, _____, (circle one: resident/legal guardian) hereby grant my consent to the below-named licensed physician to release to Aberdeen Public Utilities such information as noted below, plus any supplement information regarding critical medical equipment used at the resident.

Signature of Resident or legal Guardian: _____ Date _____

MEDICAL VERIFICATION: (To be completed and signed by a licensed physician)

A phone number is required so we may contact you for potential clarification and/or verification.

I, _____, a licensed physician, declare there is a medical emergency requiring electricity for the above named customer/household member.

Duration of Medical Emergency:

(Maximum 30 days) _____

Physician Signature: _____

Business Name: _____

City, ST, Zip _____

Return this form to: Aberdeen Public Utilities

612 West Commerce ST

Aberdeen, MS 39730

- 14. SERVICE CHARGE FOR TEMPORARY SERVICE:** Customers requiring water and electric service for a period not exceeding sixty (60) days may be required by Aberdeen Public Utilities to pay all costs for connection and disconnection incidental to the supplying and removing of service. This rule applies to circuses, carnivals, fairs, temporary construction and other temporary Customers. Active customers, who have a history of paying promptly with no violation of these rules and regulations who are in need of temporary service, and who have previously paid a service deposit, are not required to pay another deposit.
- 15. INTERRUPTION OF SERVICE:** The Aberdeen Public Utilities will use reasonable diligence to provide a regular and uninterrupted supply of electricity and water but, in case the supply of electricity or water should be interrupted, Aberdeen Public Utilities shall not be liable for any damages resulting from this interruption.
- 16. VOLTAGE FLUCTUATION CAUSED BY CUSTOMER:** Electric service must not be used in such a manner as to cause unusual fluctuations or disturbances to the Department's system. Aberdeen Public Utilities requires each customers; at his owe expense, to install suitable apparatus which will be reasonably limit such fluctuations.
- 17. ADDITIONAL LOAD:** The service connection, transformers, meters, and equipment supplied by Aberdeen Public Utilities for each customer have definite capacity, and no addition to the equipment or load connected thereto will be allowed except by consent of Aberdeen Public Utilities. Failure to give notice of additions or changes in load, and to obtain consent for the same, shall render the customer liable for damage to any of Aberdeen Public Utilities lines or equipment caused by the additional or changed installation.
- 18. STANDBY AND RESALE SERVICE:** All purchased electric service (other than emergency or standby service) used on the premises of each customer shall be supplied exclusively by Aberdeen Public Utilities, and the customer shall not directly or indirectly, sell, sublet, assign, or otherwise dispose of the electric service or any party thereof.
- 19. NOTICE OF TROUBLE:** Customer shall notify Aberdeen Public Utilities immediately if the service is unsatisfactory for any reason, or should there be any defects, trouble, or accidents affecting the supply of water or electricity. Such notices, if verbal, should be confirmed in writing.
- 20. NON-STANDARD SERVICE:** The customer shall pay the cost of any special installation necessary to meet his or her particular requirements for service other than on standard voltage, or for the supply or closer voltage regulation than required by standard practice. The Aberdeen Public Utilities may, at its discretion, provide and install the additional facilities monthly rental basis in lieu of payment of cost by the customer.

- 21. METER TESTS:** The Aberdeen Public Utilities will, at its own expense, make periodic tests and inspections of its meters in order to maintain a high standard of accuracy. The Aberdeen Public Utilities will make additional tests or inspections of its meters at the request of the customer. If such tests show that the meter is accurate within 2% slow or fast, no adjustment will be made in the customer's bill and the testing charge of Forty Five dollars (\$45.00) per meter shall be paid by the customer. In case the test shows meter to be in excess of 2% fast or slow, and adjustment shall be made in the customer's bill over a period of not over thirty (30) days prior to date of such tests, and the cost of the test shall be borne by the Aberdeen Public Utilities.
- 22. FILING AND POSTING:** A copy of the RULES AND REGULATIONS, together with a copy of THE ABERDEEN PUBLIC UTILITIES SCHEDULE OR RATES AND CHARGES, shall be kept open to inspection at the office Aberdeen Public Utilities Office located at 612 West Commerce St.
- 23. INFORMATION TO CONSUMERS:** Upon request by the customer of record, Aberdeen Public Utilities will make available a customer's electrical and water consumption data for the prior twelve (12) months period.
- 24. SCOPE:** The Schedule of Rules and Regulations is a part of all contracts for electrical and water service from Aberdeen Public Utilities and applies to all services received from Aberdeen Public Utilities, whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this Schedule of Rules and Regulations together with a copy of Aberdeen Public Utilities Schedule of Rates and Charges, which was approved by the governing authority of the City of Aberdeen and shall be kept open to inspection at the office of Aberdeen Public Utilities Collections Office located at 612 West Commerce St and found on our website-www.Aberdeen.gov. Furthermore, Aberdeen Public Utilities will provide information regarding rates, service practice policies, and guidelines to customers via the web-site www.cityofaberdeenms.com and information including brochures and will be available in our office. A customer will also receive such information upon application for electric and water service, and at any time upon request. All retail rates actions initiated by Aberdeen Public Utilities will be communicated to the public via our web-site-www.Aberdeen.gov and through advertisement in the Monroe Daily Journal.
- 25. REVISIONS:** These RULES AND REGULATIONS may be revised, amended, supplemented, or otherwise changed from time to time without specific notice to the customer. Such changes, when effective, shall be available at the Collection Office and shall have the same force as the present RULES AND REGULATIONS.
- 26. CONFLICT:** In case of conflict between any provision of any rate schedule and these RULES AND REGULATIONS, the rate schedule shall apply.

- 27.** **TAMPERING WITH METERS:** If Aberdeen Public Utilities finds that there is reasonable grounds for believing that any meter or meters intended to measure or register the quantity of water, electric light or power has been tampered with as to alter the measured usage or that any electric seal is broken, a minimum administrative fee of one hundred dollars (\$100.00) will be assessed the meter holder. The customer may be persecuted in municipal court notwithstanding the administrative fee.
- 28.** **ESTIMATING BILLS:** In the event that Aberdeen public Utilities is unable to or prevented from reading a customer's meters, then the Aberdeen Public Utilities may charge an estimated bill based on previous usage, an average or other reasonable basis; provided, however, that the estimated bill does not relieve the customer from financial responsibility during this period. After the meter is read, The Aberdeen Public Utilities will notify the customer of any adjustment and amount owed.
- 29.** **CATASTROPHIC LEAK:** In the event of a catastrophic water leak on the customer's property (beyond the point of delivery), the customer will be responsible to pay for all water meter charges, but the customer may request, in writing an adjustment to sewer charges for the payment period covering the leak. The written request must be accompanied by the documentation of the leak and the repairs, such as repair bills or a report from the professional contractor or plumber affecting the repair. Upon receipt of the request and proper documentation, the Aberdeen Public Utilities will promptly review the request, the customer's payment history and compliance with these Rules and Regulations. If the customer was in compliance, not in arrears in payment prior to the leak, and promptly repaired the leak The Aberdeen Public Utilities is authorized to adjust the customer's sewage charges for the period covering the leak to an average sewer billing based on the prior twelve (12) months, or shorter period if a new customer. A maximum of 2 months billing adjustment is authorized. Aberdeen Public Utilities will not be obligated to make such adjustment if the customer has made more than one such request in a twenty four (24) month period or where the customer has persisted in failing to maintain the customer's water line and system in good repair and working order.
- 30.** **DEAD METER:** In the event that an electric or water meter malfunctions and dies, Aberdeen Public Utilities shall set a new meter at the residence or business. The Aberdeen Public Utilities shall take meter readings covering a period of twenty four (24) hours for the purpose of estimating as electric or water bill. The prior history of seasonal usage shall be taken under consideration with the twenty four (24) hour reading to determine the bill. In the event that no consistent pattern is established, a second twenty four (24) hour reading shall be taken to determine a bill.
- 31.** **RESIDENTIAL SERVICE:** Residential customers of Aberdeen Public Utilities shall be limited to one (1) residential service. All other electric services shall be on commercial rates a described GSA-General Power Schedule.

32. TRANSFER OF SERVICE: All residential customers making application to transfer utility service to a new service address are required to pay their active account to a zero (0) balance before a new service address can be established for that customer. A ten dollars (\$10.00) transfer fee will be charged.

33. RESIDENTIAL LATE PAYMENT AGREEMENTS: Residential customers only are allowed to sign "Extension agreement". Extension agreement shall allow the customer seven (7) days beyond their schedule disconnection date for non-payment. All residential customers shall be limited to three (3) extension agreements over a 12 months period. New customer of Aberdeen Public Utilities are not allowed to sign an extension agreement for the first twelve (12) months of service. Customers who fail to pay "extension agreement "as agreed shall forfeit future rights to such agreements.

No customer shall be allowed to sign "extension agreement" if Aberdeen Public Utilities is waiting on funds from service agencies on their active account. These agencies shall include Lift Inc., Salvation Army, Safe Inc., Dept of Human Services and Churches.

34. CUSTOMER WITH SEVERE HEALTH ISSUES: Special attention shall be given to customers with severe health issues when there is a power failure. All efforts shall be made to restore their services in a timely manner when such a failure occurs. Customers with medical devices powered by electricity shall provide Aberdeen Public Utilities with letter from their Medical Doctor or Nurse Practitioners stating their medical condition requires electric current for the operation of said device. Customer with severe health issues may files a "Request for Medical Waiver" form requesting an extension up to 30 days. Aberdeen Public Utilities will only grant this postponement for termination of service 2 times over a period of twelve (12) months. Customer with valid letters or "request for medical waiver" forms from their physicians shall not be relieved from their obligation to pay their monthly utility bill.

35. DECEASED CUSTOMER ACCOUNTS: In the event a customer of Aberdeen Public Utilities is deceased, the account can remain active in the deceased customer's name for a period not to exceed 90 days. The widow or widower of the deceased can apply for a name change on the account with no additional deposit required. The widow or widower must apply for the name change in person and provide appropriate personal identification. Children, grandchildren or other relative are not allowed to assume the account of the deceased and will be required to apply for the utility service in their name for the account to remain active.

36. DISPUTED BILLS: Any customer who questions the amount or correctness of charge on their bill should contact the Customer Service Manager, Monday through Friday 8:00 A. M. to 5:00 P. M. The Customer Service Manager is authorized to review disputed bills and correct errors if any exist.

- 37. COLLECTION OF BAD DEBTS:** A late notice will be mailed to all customer with an unpaid balance. This late notice will notify the customer of their disconnection date, which will be 15 days following the due date. A forty five dollar (\$45.00) service charge will be added to all accounts disconnected for non-payment.

All unpaid accounts will be compiled, analyzed and broken down by service. These unpaid accounts will be submitted to the City of Aberdeen, City council bi-annually for write –off. After unpaid accounts have been approved by Aberdeen City Council, all unpaid accounts will be assigned to a collection agency.

- 38. INTERCONNECTION, METERING AND PARALLEL OPERATION AGREEMENTS:** Aberdeen Public Utilities working in conjunction with TVA allows customer to apply as an interconnection Customer in order to self-generate and/or sell the output of renewable generation that is owned and operated by the Interconnection Customer at the Interconnection Customer’s presently metered location. An Interconnection, Metering and Parallel Operation Agreement is made and entered into between both parties.

APPENDIX (B)

ABERDEEN PUBLIC UTILITIES INTERCONNECTION, METERING and PARALLEL OPERATION AGREEMENT

1. Scope of Agreement: Aberdeen Public Utility and the interconnection Customer agree that one or more generations systems and all related interconnection equipment as described in the application and referred to as “Qualifying System” located at interconnection Customer’s current metered location with gross power rating of _____ kW and to be interconnection at _____ kV may be interconnection to Aberdeen Public Utilities electric power distribution system in accordance with the terms and conditions of this Agreement. Execution of this Agreement allows the interconnection Customer to proceed with procurement and installation of the system but Interconnection Customer is not allowed to proceed with parallel operation until Aberdeen Public Utility has received a completed certification of Completion, Aberdeen Public Utilities has conducted an onsite review and witnessed any required commissioning test or waived such test, and has given Interconnection Customer written authorization to proceed with parallel operation.

2. Establishment of Point of interconnection: The point where the electric first leaves the wires or facilities owned by Aberdeen Public Utilities and enters the wires or facilities provided by Interconnect Customer is the “Point of Interconnection”. Aberdeen Public Utilities and Interconnection Customer agree to interconnection the “Qualifying System” at the point of Interconnection in accordance with this Agreement, Aberdeen Public Utilities rules, regulations, policies and rates, WHICH ARE INCORPORATED HEREIN BY REFERENCE, and the Interconnection Customer and the Qualifying System shall comply with Aberdeen Public Utilities Distributed Generation Interconnection Procedures.

3. General Responsibilities of the Parties:
 - 3.1 Aberdeen Public Utilities has reviewed the proposed Qualifying system as described in the attached Application for compliance with Aberdeen Public Utilities Distribution Generation Interconnection Procedures and approved the Qualifying System for Interconnection based on one of the following conditions:

3.1.1. The Qualifying System has been reviewed by Aberdeen Public Utilities based on the applicable codes and standards and has passed any applicable screening process in the Aberdeen Public Utilities Distributed Interconnection Procedures, or **3.1.2.**

Aberdeen Public Utilities in agreement with interconnection customer has conducted additional engineering evaluations or detailed impact studies at Interconnection Customer's expense, and any necessary System upgrades or changes identified by these additional studies have been implemented and Interconnection Customer has paid for such upgrades or changes where necessary.

3.2 Interconnection customer shall comply with all applicable laws, regulations, zoning codes, building codes, safety rules, and environmental restrictions, including the latest version of the National Electric Code, and codes issued by Underwriters Laboratories (UL), the Institute of Electrical and Electronics Engineers (IEEE), and the American National Standards Institute (ANSI), that are applicable to the design, installation, operation, and maintenance of its Qualifying System.

3.3 Aberdeen Public Utilities shall, at interconnection Customer's expense, provide and install such meters and related facilities (Metering Installation) as in Aberdeen Public Utilities judgment are needed to measure the electrical output from qualifying System. Thereafter, Aberdeen Public Utilities shall, at Interconnection Customer's expense, test, calibrate, operate, maintain, and if necessary, replace the meter(s) in the Metering Installation. The Metering Installation shall conform to applicable industry standards and shall be for Aberdeen Public Utilities exclusive use and control unless otherwise agreed by the Parties. If the Interconnection Customer is selling the power output of the Qualifying System to a third party, the Interconnection Customer shall notify Aberdeen Public Utilities of any metering requirements of the power purchaser, any cost of which shall be borne by the Interconnection customer.

3.4 The Interconnection Customer shall provide the City of Aberdeen building code official inspection and certification of installation forms to Aberdeen Public Utilities. The certification shall reflect that City of Aberdeen Code Official has inspected and certified that the installation was permitted, has been approved, and has met all electrical and mechanical qualification.

ABERDEEN PUBLIC UTILITIES DEPOSIT AND SERVICE FEE

HOMEOWNER DEPOSIT

Electric Deposit \$250.00

Water Deposit \$ 50.00

Meter Setting \$10.00

(Meter setting fee Non-Refundable)

RENTAL DEPOSIT

Electric Deposit \$250.00

Water Deposit \$ 50.00

Meter Transfer \$ 10.00

(Meter transfer fee (Non-Refundable))

RECONNECTS FEES

Reconnects Inside City Limits \$45.00

Reconnects Outside City Limits \$45.00

METER RE-CHECKS

Inside City Limits \$45.00 If readings are In-correct No Charge

Outside City Limits \$45.00 If readings are In-correct No Charge

If customer has been disconnected for Non-Payment, customer will have to bring their meter deposit to Current status before services will be reconnected.

COMMERCIAL AND INDUSTRIAL DEPOSIT

Commercial and Industrial deposit based on (12) twelve months average bill, then double for electric and water.

Commercial and industrial customers will have the option of paying a cash, deposit, posting a Utility Surety Bond or filing a Certificate of Deposit with Aberdeen Public Utilities. All Certificates of Deposits must have the business name and Aberdeen Public Utilities on the face of the Certificate.

Returned Check Fee-----\$30.00

RECONNECTION for CT(current transformer)requiring a bucket-----\$75.00

Minimum Charge for Theft of Electricity or Water-----\$100.00

Meter Testing Charge-----\$45.00